

#### NEWS YOU CAN USE

Doc: 862-102015-4

Date: October 12, 2015

To: Textron Aviation Authorized Service Facilities & Customers

Subject: Return Parts Shipping Labels Page 1 of 2

Please be advised that the Return Part Shipping Address Labels are now available in pads of 50. The pads are free of charge through Technical Publications. Each self-stick Label has the order Part Number located on the bottom right corner. Please notice that the new ship-to addresses are shown.

The Labels can be ordered either online at <a href="http://www.beechcraft.com/customer\_support/technical\_publications/">http://www.beechcraft.com/customer\_support/technical\_publications/</a> or by emailing <a href="mailto:tmdc@txtav.com">tmdc@txtav.com</a>

#### Part Numbers to order:

902-008 WARRANTY

902-009 ARG/NEW PARTS RETURN

902-010 EXCHANGE/CORE

902-023 RENTALS

902-024 REPAIR

Please be certain when returning parts that the proper Return Authorization paperwork is attached to each part shipping to Textron Aviation. It is critically important to our receiving process that the proper paperwork is with each part and that the parts are shipped to the proper location. This will result in a much faster settlement of your claim and credit to your account. Thank you for your cooperation with this essential requirement.

Please note: Parts received without proper paperwork will be subject to delayed processing. Provided that your contact information was included with the part, a request will be made, as time permits, for the information needed. If the requested information is not received, the part will be returned collect freight.

### WARRANTY

FROM:

SHIP TO: TEXTRONAVIATION PARTS DISTRIBUTION

285 S GREENWICH RD BLDG B89 DOCKS 1-4 WICHITA KS 67207

P/N 902-008/0815

## **EXCHANGE/CORE**

FROM:

SHIP TO: TEXTRON AVIATION PARTS DISTRIBUTION

285 S GREENWICH RD BLDG B89 DOCKS 1-4 WICHITA KS 67207

P/N 902-010/0815

# **RENTALS**

FROM:

SHIP TO: WICHITA CITATION SERVICE CENTER

ATTN REPAIR DEPARTMENT DOOR "F"

2121 S HOOVER RD WICHITA KS 67209

P/N 902-023/0815

### **REPAIR**

FROM:

SHIP TO: WICHITA CITATION SERVICE CENTER

ATTN REPAIR DEPARTMENT DOOR "F"

2121 S HOOVER RD WICHITA KS 67209

P/N 902-024/0815

## **ARG/NEW PARTS RETURN**

FROM:

SHIP TO: TEXTRON AVIATION PARTS DISTRIBUTION

285 S GREENWICH RD BLDG B89 DOCKS 13-17 WICHITA KS 67207

P/N 902-009/1015

Thank you for your attention, Textron Aviation Warranty

If you have questions, please contact your claims administrator for assistance or email us at warranty@txtav.com or by phone at 316.517.2458.